



**Premier
League**

Supporters Meeting

Date: 25 April 2017, 12:30 – 3:00pm
Venue: Premier League

| Attendees | Name | Company |
|------------------|--|--|
| | Richard Scudamore | Premier League |
| | Bill Bush | Premier League |
| | Katherine Allen | Premier League |
| | Tommy Guthrie | Premier League |
| | Rachel Solich | Premier League |
| | Ash Lord | Premier League |
| | Kevin Miles | Football Supporters Federation |
| | David Rose | Football Supporters Federation |
| | Michael Brunskill | Football Supporters Federation |
| | Ashley Brown | Supporters Direct |
| | Supporter representatives from: | |
| | Tony Maycock | AFC Bournemouth Cherries Trust |
| | Tim Payton | Arsenal Supporters Trust |
| | Mike Benyon | Burnley Clarets Trust |
| | Tim Rolls | Chelsea Supporters Trust |
| | Sue Maisey | Crystal Palace Supporters Trust |
| | Dave Kelly | Everton Supporters Trust |
| | Geoff Bielby | Hull City Supporters Trust |
| | Steve Moulds | Leicester City Supporters Trust |
| | Gron Brookes | Liverpool Spirit of Shankly |
| | Allan Galley | Manchester City Supporters Club |
| | Duncan Drasdo | Manchester United Supporters Trust |
| | Rob Nicholls | Middlesbrough Fly me to the Moon |
| | Di Cunningham | Pride in Football |
| | Nick Illingworth | Southampton The Ugly Inside fanzine |
| | Matt Woolston | Sunderland A Love Supreme |
| | Angela Smith | Stoke City Supporters Council |
| | David Little | Swansea City Supporters Trust |
| | Kat Law | Tottenham Hotspur Supporters Trust |
| | John Falwell | Watford Supporters Trust |
| | George Mann | West Ham United Supporters Association |

| Points | Notes |
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| 1. Fixture scheduling | <ul style="list-style-type: none"> • Mark Annett, Head of Football Operations, presented to attendees on fixture scheduling process, focussing on the key elements and the challenges presented by an integrated football calendar. • PL circulated target dates for broadcast rescheduling in advance of season 2016/17. Feedback on this initiative has been positive, and the PL will look to continue the practice next season. • PL has taken on board feedback regarding midweek rounds this season and acknowledge that one of the three rounds this presented challenges for travelling fans. Where possible, efforts are made to reduce midweek travel distances, and those on bank holidays. This will continue next season. • PL will seek the views of BT Sport and Sky Sports concerning the possibility of introducing multi-stakeholder dialogue, particularly around travel distances for away fans. |
| 2. Match day travel | <ul style="list-style-type: none"> • PL, EFL and FA has initiated discussions with the Rail Delivery Group over a collaborative approach to developing services for fans across football. Meetings will be staged to review present position, with a view to finding solutions to issues around timetabling and ticket purchasing etc. • PL has shared with RDG away fan travel data created by FSF KOTWG. |
| 3. Disabled access | <ul style="list-style-type: none"> • PL will include consultation with supporter groups as part of its final report on Accessibility, which will be sent to EHRC later in 2017. • PL / BT Sport partnership provides equipment funding for Sensory Rooms. • PL has developed online training resources for club staff, focussing on best practice in accessibility and providing services for disabled fans. • PL notes fans concerns that – while provision of facilities for wheelchair users is key – club measures in relation to disability must encompass all type of disability. • PL agreed to circulate contact details for club Disability Access Officers. (see attached) |
| 4. Permitted standing | <ul style="list-style-type: none"> • PL is undertaking a detailed project, designed to broaden understanding of the current position in relation to Standing, including potential options on Rail Seating. AST's survey of members is welcomed and the views of fans will be considered as part of the review, with findings initially to be shared among PL clubs towards the end of the year. |
| 5. Ticketing | <ul style="list-style-type: none"> • PL cannot set mandatory requirements for club provision of subsidised away travel. • The PL will review current subsidised travel used by clubs, with a view to encouraging best practice options for clubs to consider. • Formal proceedings have been initiated in relation to Hull City ticketing concessions. Under PL Rules this must be completed in private; PL will update supporters after the process has concluded. |

| Points | Notes |
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| | <ul style="list-style-type: none"> PL noted concerns relating to away sales processes but don't feel home club are adapting their approach to minimise reduced away ticket availability. Confirmed clubs including Chelsea and Liverpool have maintained previous selling conditions and that PL Rules in this area have not changed. |
| 6. Away ticket cap | <ul style="list-style-type: none"> PL confirmed that all clubs have introduced prices in accordance with Away ticket cap and explained that they feel that it has been broadly well received by supporters. 17 v 17 attendances remain in line with last season. PL noted this is the first campaign without either Aston Villa or Newcastle United, both clubs with above average away attendances. This has affected averages this season. |
| 7. Away fan locations | <ul style="list-style-type: none"> The PL confirmed Rule R.10. will be introduced next season. This outlines a need for the away supporter's area to include at least one block at pitch-side. The Rule is subject to agreement between the club and its relevant local authority. PL are in discussions with Newcastle United and Sunderland over the location of away supporters, and will say more in the close season. |
| 8. Structured Dialogue | <ul style="list-style-type: none"> FSF confirmed they will share findings from their recent fan survey on club Structured Dialogue meetings. PL to consider adapting relevant questions from the FSF survey to canvass views of Supporter Liaison Officers. PL approach is to avoid clubs having to use a 'one size fits all' template, to allow for meetings which best suit the needs of each individual club and its supporters. PL will consider issuing a guidance note after reviewing PL club practice from this season, plus the impact of the approach taken by EFL and its clubs. |
| 9. Equality & Diversity | <ul style="list-style-type: none"> PL confirmed it is a member of Team Pride and will be supporting activities as part of this initiative, in conjunction with Stonewall. PL supportive of LGBT fan groups and will work to encourage their creation and development at clubs. PL to liaise with police and CPS regarding verbal abuse, particularly in relation to matches involving Brighton & Hove Albion next season. |
| 10. Future meetings | <ul style="list-style-type: none"> PL proposed March and October as fixed times for future meetings. |