UEFA Women's EURO 2025 FAQs

While we facilitate access to tickets for UEFA Women's EURO 2025, all ticket sales and queries are managed directly by UEFA. Below, we've included answers to a few common questions for your convenience. However, for any issues or further assistance regarding tickets, please visit UEFA's support centre

General

When and where will UEFA Women's EURO 2025 take place?

UEFA Women's EURO 2025 will take place in Switzerland, from 2 to 27 July 2025. The following venues will be hosting the tournament:

- St. Jakob-Park, Basel
- Stadion Wankdorf, Bern
- Stade de Genève, Geneva
- Stadion Letzigrund, Zurich
- Arena St. Gallen, St. Gallen
- Allmend Stadion Luzern, Lucerne
- Arena Thun, Thun
- Stade de Tourbillon, Sion

For more details, visit uefa.com/womenseuro. Should you have any question about UEFA Women's EURO 2025, please contact us via this link.

When does the draw for UEFA Women's EURO 2025 take place?

Monday 16 December 2024.

Tickets

Who can buy tickets?

The UEFA WOMEN'S EURO™ 2025 ticketing terms and conditions stipulate that all ticket buyers must be aged 18 or over.

Moreover, tickets bought by or on behalf of individuals banned from attending matches by a national association or any other authority will be rejected. The same applies to individuals known to have threatened the security of matches in the past.

For the England section sale, only supporters with access codes will have the opportunity to purchase these specific tickets.

You can read the full terms and conditions here.

How do I purchase tickets?

1. User Guide for Access Code Sales (England Matches Only – England Section):
   - Platform Access: Use the link https://womenseuro-groupbookings.tickets.uefa.com/ to access the ticket sales platform.

2. Account Requirement:
   - If you have an existing account, log in.
   - Otherwise, create a new account to proceed.

3. Ticket Selection:
   - Supporters will be provided with an access code and relevant sale time to access the sale.
   - Enter your access code to view the available matches in the England section for England matches only.
   - Choose the category (if multiple are offered) and select the desired ticket quantity.

4. Cart Options:
   - Add selected tickets to your cart.
   - Choose to proceed to payment or return to ticket selection.

5. Seating with Others:
   - Option to sit with another fan by entering their order number.
   - This applies only to tickets in the same category and sales phase.

6. Finalising Purchase:
   - Review your order in the cart.
   - Acknowledge legal documentation by ticking the designated box.
   - Complete the purchase by proceeding to the payment page.

Will there be an England section?

Yes, tickets purchased through an access coded provided by The FA will be in a dedicated England section.

Will England fans have access to England-only tickets for all games?

The only tickets available through an access coded provided by The FA will be for England games. Fans wishing to attend games that do not involve England will need to purchase tickets directly via UEFA.

When will England tickets be on sale?

Ticket sales for the England section will commence on Tuesday 17 December, and will close on Saturday 18 January, or when tickets sell out—whichever comes first.

How will England section tickets be sold?

Due to high demand, tickets have been oversubscribed. To ensure fairness, a ballot will be conducted to determine ticket purchase opportunities. Ballot results will be communicated before the ticket sales window opens, providing supporters with confirmation of their opportunity to purchase tickets.

How have supporters been identified for sale window 1?

Supporters in sale window 1 have been identified through a ballot conducted to ensure fairness. Ballot results will be shared before the ticket sales window opens, confirming purchase opportunities.

I bought a ticket from UEFA in the general sale which is now an England fixture. Can I switch my ticket to the England section?

If you receive an access code, you will be able to purchase within the England section. If you encounter any issues you can contact UEFA for support.

Will there be a resale platform?

We anticipate supporters who purchased tickets via the UEFA general sale or the England section sale will have the opportunity to resell their tickets via the UEFA ticketing portal. More information will be provided in due course.

If I miss out on the first sale of England section tickets, will extra tickets be available?

There are no guarantees of additional tickets once England section tickets are sold out. However, there may be availability if other federations return tickets or if tickets become available on the UEFA resale platform closer to tournament start date. Information on additional ticket availability will be communicated to those who have initially registered.

How will England allocations work for knockout games?

Details of knockout ticket sales will be communicated prior to the start of the tournament. It is likely that these sales will take place after the group stages are completed and between knockout rounds, should England progress to these stages.

Will there be a priority window for knockout games for supporters who attended the group stages?

Details of knockout ticket sales will be communicated prior to the start of the tournament. It is likely that these sales will take place after the group stages are completed and between knockout rounds, should England progress to these stages.

Can I get a refund for my ticket(s)?

The UEFA WOMEN'S EURO™ 2025 TICKETING TERMS AND CONDITIONS stipulate that all sales are final, and no cancellations are permitted.

UEFA will only issue refunds in situations of “Force Majeure”, as described in the UEFA WOMEN'S EURO™ 2025 TICKET REFUND POLICY.

Please also note that tickets may not be sold, offered for sale, auctioned or otherwise resold outside of UEFA’s official programmes. An official ticket resale platform is planned for spring 2025. More information will be available in due course on uefa.com/womenseuro.

What type of tickets are available?

Subject to availability, the following types of tickets are offered:

- For England’s group games tickets are only available in category 2

Accessibility tickets for accessible needs fans:

- Wheelchair
- Easy Access

For Accessibility tickets, a complimentary ticket for a companion/personal assistant can be added during the purchase.

IMPORTANT: accessible needs spectators are required to provide a proof of eligibility to buy accessibility tickets. Please follow the steps below:

Download the Proof of Eligibility Guidance Document for further information on valid and required documents.

If the proof of eligibility is valid, you will have an opportunity to buy accessibility tickets on the Ticket Portal, subject to availability.

Note: accessibility tickets are clearly designed for accessible needs spectators. Hence there are some transferability restrictions to protect these. The same applies for the companion ticket.

What is an Easy Access seat?

Easy Access tickets are seats located close to accessible amenities for supporters who are not wheelchair users but have limited mobility requiring minimal stepped access. They are located close to accessible facilities such as accessible entrances and toilets. Supporters who may benefit from having an Easy Access seat also include blind and partially sighted people, deaf and hard of hearing people, and people attending matches with guide or assistance dogs. Please note that this list is not exhaustive.

How can I buy accessibility tickets for a child?

Fans must be at least 18 years old to create an account and buy tickets.
If you are an adult accompanying a accessible needs minor to the stadium, please follow the steps below:

1. Create an account in your name on the Ticket Portal: https://womenseuro.tickets.uefa.com
2. Use the same account to upload the child's proof of eligibility on the portal: https://register.tickets.uefa.com . Download the Proof of Eligibility Guidance Document for further information on valid and required documents.
3. You will be listed as the spectator with accessible needs but the proof of eligibility will refer to the minor, which means that the personal details in the ticketing account won't match the personal details in the uploaded document.
4. Upload a note, along with the proof of eligibility, briefly explaining why the details are not matching (the document can be written in a free form). This will help us check the documents and validate them. Here is an example of how the note could be formulated:

   "I'm uploading the proof of eligibility on behalf of my accessible needs child / grandchild, named [first name, last name], born on [date of birth]."

If the proof of eligibility is valid, you will have an opportunity to buy accessibility tickets on the Ticket Portal, subject to availability.

How much do tickets cost?
Please refer to the pricing table below. All prices are in Swiss francs (CHF). VAT is included.

TICKET PRICES in CHF

CATEGORY	CAT 1	CAT 2	CAT 3	Wheelchair + free companion	Easy Access + free companion
GROUP STAGE	40	25	-	25	25
QUARTER-FINALS	40	25	-	25	25
SEMI-FINALS	70	40	25	25	25
OPENING & FINAL	90	60	30	30	30

Accessibility tickets (Wheelchair and Easy Access) will always have the price of the most affordable category, regardless of their location in the stadium.

Seating

Where can I find the location of my seat(s)?

During the purchase process, you will only select the price category, which corresponds to certain areas within the stadium (shown here). The seats will be assigned randomly within the chosen price category closer to the event. You will know the exact location of your seat(s) when you receive your mobile ticket through the dedicated mobile app.

Will allocated seats be next to each other?

For tickets purchased within the same order for the same category, seats will usually be located close to each other.

For tickets purchased through different orders on the UEFA Ticket Portal, fans have an opportunity to increase their chances of being seated together by:

- using the SEAT WITH option during the purchase, i.e.: by entering their friend's order number in the Order Summary page before making the payment
- or using the SEAT WITH option after the purchase, i.e.: by logging into their Ticket Portal account and adding their friend's order number in the Order History section

Please note that it is not guaranteed that seats will be located next to each other after using the SEAT WITH option. Adjacent seating is subject to availability. Seat changes are not possible.

IMPORTANT:
Tickets from different categories cannot be seated together.
Standard tickets and accessibility tickets will not be seated next to each other, even when they have been purchased together. Of course, the companion seat will always be close to the Wheelchair space or Easy Access seat.
Tickets purchased by the general public and tickets purchased by fan club members of the participating teams will be seated in different areas of the stadium.

When do I have to provide the personal details of my guests?

You will be asked to provide the personal details of your guest(s) in the UEFA Mobile Tickets app. This will happen at a later stage once the ticket distribution starts, closer to the tournament.

If you purchase tickets for more than one match, you can take different guests to each match.

In stadia

Will accessible parking be provided at the stadium?

A limited number of parking spaces for accessible needs spectators will be available at the stadium. A parking pass and a valid match ticket are required to access the corresponding parking areas.

When buying Easy Access or Wheelchair tickets, you can indicate if you need a parking pass.

Parking passes will be allocated closer to the match. As they are subject to availability, it is not guaranteed that you will be allocated one even if you requested it.

Where can I find the Stadium Rules?
Click here to view the Stadium Rules.

Travel

What's the best way to travel?

Travel to UEFA Women's EURO 2025 matches is the responsibility of the individual. However, The FA has partnered with an official travel provider to offer travel packages that may suit your needs. For further information on these packages, please refer to the details provided by our official travel partner.

What official travel packages are there?

As the Official Travel Partner to The FA, Sportsworld will be offering a variety of packages to follow England Lionesses on their Euro 2025 campaign in Switzerland. View package options and book your place on the Official England Travel packages to Switzerland 2025 here.

What is the free transport information? How do you prove you are eligible for free transport?

UEFA are providing free public transport for ticket holders travelling within the host country. On matchdays, match tickets will be valid for a second-class round trip between any Swiss locality and the match venue.

What does within Swiss locality mean? City to city?

In the context of UEFA Women's EURO 2025 free public transport for ticket holders, a "Swiss locality" typically refers to any municipality, town, or village within Switzerland that is part of the country's public transportation network. This includes areas served by trains, trams, buses, and boats operated by Swiss public transport providers.

The offer would enable ticket holders to travel between their location in Switzerland and the match venue on matchdays, as long as the starting and destination points are within the Swiss public transport system.

Specific details or exclusions, if any, will be clarified in the tournament's official transport terms closer to the event.

Other

Will there be open training sessions throughout the tournament?

To be confirmed. We will know more nearer the time about whether these will take place and whether fans will be able to attend.

Will there be singing?

One of the purposes behind having an "England dedicated" End for tournament games is to facilitate positive vocal support for the team, including singing.

Will there be a Lionesses Travel Club for this tournament?

Fans travelling with tickets purchased through the FA will be kept in the loop with latest updates including travel advice on the ground in Switzerland, fan-related activities around the tournament and ticketing news should we progress.

What support will I get on the ground if I travel?

If you travel, there will be a dedicated Supporter Liaison Officer, representatives from the Football Supporters' Association, and UEFA Supporter Services available in Switzerland throughout the tournament to assist supporters. More information will be provided to ticket holders closer to the tournament.